

Incident Management System Update

The Bureau of Quality Improvement Services (BQIS) announces a system upgrade to Indiana's database for reportable incidents. The online Incident and Follow-Up Reporting (IFUR) tool is used to file incident reports required by the Division of Disability and Rehabilitative Services and the Division of Aging for Medicaid waiver related services.

The [IFUR tool](#) has been upgraded to allow the state to capture additional important incident reporting information. There are some changes as to how incident reports need to be filed. Please [click here](#) for details and entry instructions related to DDRS reportable incidents. The Division of Aging has already communicated the changes necessary for reporting incidents for people receiving their services.

Draft Enhanced Provider Compliance Review

As referenced in the July 2010 DDRS [quarterly update](#), the BQIS quality vendor, Liberty of Indiana, is expanding its Comprehensive Survey Tool to include Enhanced Provider Compliance Reviews. These reviews will provide a more in-depth look at certain aspects of provider performance according to the [Indiana Administrative Code \(IAC\) 460, Article 6](#). Specifically, Liberty of Indiana will be selecting random samples of provider staff to review and assess:

- Provider compliance with conducting criminal background checks
- That staff meet all required qualifications
- That all staff have received the IAC 460 Article 6 training requirements

The Draft Enhanced Provider Compliance Review is now available online, [click here](#) to review. Please send comments about the Enhanced Provider Compliance review to: Shelly Thomas (Shelly.Thomas@fssa.IN.gov).